CITY OF KIRKLAND Request for Proposals

PROJECT NAME: Information Technology Service Management Solution and

Implementation

JOB NUMBER: 39-20-IT

PROPOSALS DUE: July 24, 2020 no later than 5:00 p.m. Pacific Time

PROPOSALS SUBMITTED TO: Purchasing Agent, 123 5th Ave, Kirkland, WA 98033 (See

RFP for details.)

Public notice is hereby given that the City of Kirkland has issued the above-mentioned Request for Proposals (RFP). The City of Kirkland is interested in procuring an ITSM system with implementation services.

The complete RFP, including all submittal requirements, can be found on the City of Kirkland's website at www.kirklandwa.gov. Locate by clicking on "Business" at the top of the webpage and then "Request for Proposals" under "Doing Business with the City." Call 425-587-3123 if unable to access RFP documents online.

The City of Kirkland requires that no person shall, on the grounds of race, religion, color, national origin, sex, age, marital status, political affiliation, sexual orientation, or the presence of any sensory, mental, or physical disability be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity. The City of Kirkland further assures that every effort will be made to ensure non-discrimination in all of its programs and activities, whether those programs are federally funded or not.